

To,
Abacus Agents Returns,
Faraday Street,
Dryburgh Industrial Estate,
Dundee DD2 3UG

Order Number _____

Reason for return _____

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Retail Customers?

If you don't have a business account with us, please complete our returns form and arrange to send the goods back to us.

Any items returned to us must have been purchased within 30 days and must not have been used or damaged by the buyer in any way – if they are we will be unable to accept the returned item.

You can post the parcel at your nearest post office.

As long as the goods you send back to us are in their original condition, we aim refund your purchase within 14 days of receiving the returned goods.

Business Customer?

If you have a business account with us, please get in touch with our internal sales team on 0141 556 0100 or 01382 884000 to discuss your return.